

ANNEX 1 PROPOSED OPERATING SCHEDULE

Out To Grass Woodend Farm Cradley Herefordshire WR13 5JW

Proposed Operating Schedule

Opening Hours

- Sunday – Thursday 12:00 – 24:00
- Friday – Saturday 12:00 – 02:00

~~Non-standards timings~~

~~An additional 2 hours at the end of permitted hours on Christmas Eve and Boxing Day, if these fall on a day other than a Saturday.~~

~~An additional 2 hours at the end of permitted hours on the Sunday of Bank Holiday weekends~~

~~▬~~

~~From the end of permitted hours on New Years Eve until the commencement of permitted hours on New Years Day~~

~~▬~~

~~An additional hour at the end of permitted hours on the day British Summertime begins.~~

Hours for provision of licensable activities

Live Music, Recorded Music,

- Sunday – Thursday 12:00 – 24:00
- Friday – Saturday 12:00 – 02:00

Late Night Refreshment

- Sunday – Thursday 23:00 – 24:00
- Friday – Saturday 23:00 – 02:00

Sale/Supply of Alcohol

- Sunday – Thursday 12:00 – 23:00
- Friday – Saturday 12:00 – 01:00

~~Non-standards timings~~

~~An additional 2 hours at the end of permitted hours on Christmas Eve and Boxing Day, if these fall on a day other than a Saturday.~~

~~An additional 2 hours at the end of permitted hours on the Sunday of Bank Holiday weekends.~~

~~From the end of permitted hours on New Years Eve until the commencement of permitted hours on New Years Day.~~

~~An additional hour at the end of permitted hours on the day British Summertime begins.~~

For Events of less than 500 people (including staff etc)

General

1. The capacity of the premises, inclusive of staff and performers, shall be no more than 500 people.
2. The number of events where the capacity is more than 300 people ("**Large Events**"), inclusive of staff and performers, shall be no more than 5 in any calendar year
3. The dates of any Event shall be notified to the Police and the Licensing Authority at least 14 days before the day of the event.

Prevention of Crime & Disorder

4. An incident log must be kept at the premises and made immediately available on request to the police or an authorised person (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards of Hereford Council.
5. The log must record the following :
 - (a) All of the ejections of patrons
 - (b) Any incidents of disorder
 - (c) Seizures of drugs or offensive weapons
 - (d) Any refusal of the sale of alcohol
 - (e) Failure of the CCTV system
 - (f) Any visit by a relevant authority or emergency service
6. A copy of the incident log will be retained for a period of at least 12 months
7. SIA door staff will be employed on a Risk Assessed basis.
8. A copy of the risk assessment shall be kept premises for 12 months and produced to the police or an authorised person (as defined by Section 13 Licensing Act 2003) or a person authorised by the SIA.

The prevention of Public Nuisance

9. Noise or vibration shall not emanate from the premises so as to cause a **public** nuisance.

10. The premises licence holder shall develop and maintain a Noise Management Plan.(NMP)
11. The NMP shall contain (but not be limited to) the following:
 - Noise Assessment
 - Noise Control Measures
 - Monitoring and reporting
 - Stakeholder engagement
 - Complaints Management
 - Review and revision
12. The NMP shall be reviewed at least annually
13. A copy of the NMP shall be retained on site and made available to authorised officers of the licensing authority
14. For each Large Event, an Event Specific Noise Management Plan shall be devised.
15. A copy of the Event Specific Noise Management Plan shall be provided to the Licensing Authority and EHO not less than 14 days before the event
16. The Premises Licence Holder or DPS must immediately comply with any request to adjust noise levels/ frequency spectra made by an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or the Police.
17. Noise' from the premises must not ~~be 'audible or discernible' so as to cause a public nuisance~~ within any occupied permanent structure people normally reside or sleep, when assessed with windows and doors closed.
18. Noise is defined as sound which is created by entertainment consisting of either vocal (recorded or live) or instrumental music (recorded or live) or a combination of both. ~~Audible or discernible' is defined as 'noise' which is above the general hubbub of activity on the site which can be identified by the human ear as origination discrete sources from the licensed premises'.~~
19. Notices shall be placed on the premises, and at all entrances and exits, reminding customers to respect local neighbours
20. Litter patrols shall be undertaken during the course of any event and up to, and including the day after any event

21. A contact number for the premises, which shall be manned during any event, shall be made available to local residents.

22. A record of any call to the contact number during events shall be maintained and shall record:

- (a) Date and time of call
- (b) Name and location of caller
- (c) Nature of complaint/incident
- (d) Any remedial action taken

Public Safety

23. A system shall be in place which can show the number of persons on the premises at any one time.

24. This number shall be given immediately on demand to an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or the police.

First aid

25. A HSE Compliant Industrial High Response First Aid Kit for 21-50 people shall be kept fully stocked at the premises and kept behind the bar.

Such kit shall contain:

- 1 x Guidance Leaflet
- 60 x Washproof Plasters
- 6 x Eye Pads with Bandage
- 8 x Triangular Bandages
- 12 x Safety Pins
- 16 x Assorted Sterile Dressings
- 20 Moist Wipes
- 3 Pairs Disposable Gloves

26. An accredited First aid trained person must be on duty at all times when the premises operate for licensable activities.

27. An accredited First Aid trained Person is defined as a person who holds a current certificate in first aid at work (FAW) issued by a training organisation approved by the Health & Safety

Executive (HSE) or a current certificate in emergency first aid at work (EFAW) issued by a training organisation approved by the HSE or by a recognised awarding body of Ofqual or the Scottish Qualifications Authority or any other equivalent qualifications accepted by the Licensing Authority]

Electrical wiring and distribution systems

28. Temporary electrical wiring and distribution systems shall be signed off by a competent person prior licensable activity taking place at the premises. The competent person must be a member of a recognised electrical association such as NICEIC, NAPIT, ECA or other association as agreed by the licensing author sign off certificates shall be available for inspection on demand of an authorised person (as defined by Sec of the Licensing Act 2003).

Structures

29. The Premises Licence Holder will ensure that all temporary structures and any other elements of infrastructure artistic installation have been inspected and signed off as being safe prior to the commencement of its use
30. Sign off certificates shall be available for inspection on demand of an authorised person (as defined by Sec of the Licensing Act 2003).

Protection of Children

31. The premises shall operate a Challenge 25 Policy. Such policy shall be written down and kept at the premises.
32. The policy shall be produced on demand of an authorised person' (as defined by Section 13 of the Licensing Act 2003) or the police or an authorised Trading Standards Officer of Herefordshire Council.
33. Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least one location behind any bar advertising the scheme operated.
34. **The only acceptable identification will be a passport, a photo driving licence, card bearing the official PASS hologram, and any authorised digital identification.**
35. A written register of refusals will be kept including a description of the people who have been unable to provide required Identification to prove their age. Such records shall be kept for a

period of 12 months and will be collected on a daily basis by the Designated Premises Supervisor and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.

36. No adult entertainment or services or activities must take place at the premises (Adult Entertainment includes, but is not restricted to, such entertainment or services which would generally include topless bar staff, striptease, lap-table, or pole-dancing, performances involving feigned violence or horrific incidents, feigned or actual sexual acts or fetishism, or entertainment involving strong and offensive language).
37. No person under the age of 18 shall be permitted on the premises unless accompanied by an adult aged 21 or over.

FOR ANY EVENT OF 500 PEOPLE OF MORE

General

- ~~38. The dates of any event shall be notified in writing to the Police and Licensing Authority at least three months prior to any event.~~
- ~~39. The Premises Licence Holder or a nominated deputy (in writing) must be on this licensed premise and available to the Responsible Authorities and the Licensing Authority at all times when Licensable activities are taking place.~~
- ~~40. Details of the Premises Licence Holder or his deputy who is on duty when licensable activities are undertaken shall be recorded, on this premise, at the time. These records shall be made available to the Licensing Authority or a Responsible Authority on demand. Such record shall be kept for a period of 12 months after the end of licensable activities. This information post event must be provided to the Licensing Authority or a Responsible Authority within 24 hours of the request.~~
- ~~41. The name and contact details of the Premises Licence Holder's deputy(s) will be provided to the Safety Advisory Group (SAG) in writing no later than 7 days prior to the event.~~
- ~~42. At all times there shall be one personal licence holder on this premises for each 2 bars which are open for the sale and supply of alcohol.~~
- ~~43. Written information shall be provided of details of the personal licence holder who is on duty and their areas of responsibilities when licensable activities are undertaken on this premises. This will be made available to the Licensing Authority and or other responsible authority during the period of the event on demand. Such record shall be kept for a period of 12 months after the end of licensable activities. This information must be provided to the Licensing Authority or a Responsible Authority within 24 hours of the request.~~
- ~~44. The names and contact details of the personal licence holders will be provided to the SAG no later than 7 days prior to the event each year.~~
- ~~45. An EMP must be provided to the satisfaction of the SAG.~~
- ~~46. The EMP will be a working document providing details of how the Festival is to be conducted and how safety issues, identified in the event risk assessment, are to be addressed.~~

~~47. The EMP will include an event risk assessment and provide specific details on the following areas:~~

- ~~• Health and Safety Responsibilities~~
- ~~• Venue and Site Design~~
- ~~• Fire Safety~~
- ~~• Major Incident Planning (Emergency planning)~~
- ~~• Communication~~
- ~~• Crowd Management (including steward and security numbers and their roles)~~
- ~~• Transport~~
- ~~• Management Structures~~
- ~~• Barriers~~
- ~~• Electrical Installations and Lighting~~
- ~~• Food and Alcohol~~
- ~~• Water~~
- ~~• Merchandising and Special Licensing~~
- ~~• Amusements,~~
- ~~• Attractions and Promotional displays~~
- ~~• Sanitary Facilities • Waste Management~~
- ~~• Sound: Noise and Vibration~~
- ~~• Special Effects, Fireworks and Pyrotechnics~~
- ~~• Camping~~
- ~~• Facilities for People with disabilities~~
- ~~• Medical, Ambulance and First Aid Management~~
- ~~• Information and Welfare~~
- ~~• Children – including Lost Children's Policy~~
- ~~• Performers~~
- ~~• TV and Media~~

~~48. The event must take place in accordance with the Final EMP produced for the event following approval by the Licensing Authority.~~

~~49. The first draft of the Event Management Plan (EMP) will be produced 2 months (or such lesser period as agreed with the SAG) prior to the first day of any event and will be submitted to the SAG via the Licensing Authority.~~

~~50. The final EMP will be submitted to the SAG via the Licensing Authority at least 14 days prior to the start of the event. This must meet with the agreement of all the members of the SAG. No change shall take place to this document without the consent of the Licensing Authority.~~

Prevention of Crime and Disorder

~~51. West Mercia Police and the Premises Licence Holder will agree 28 days prior to the first day of the event all issues that are required to be reported immediately to them during the duration of the event. This agreement will be provided to the Licensing Authority at least 14 days prior to the first day of the event.~~

~~52. A special policing services request will be made by the Premises Licence Holder to West Mercia Police, this will be submitted at least 3 months prior to the first day of the event.~~

Security and Stewards

~~53. A Site Security and Communications Control room will be provided on site. Access will be made available to the Licensing Authority and the Police.~~

Numbers of Personnel

~~54. Written information shall be provided, 2 months prior to the start of the event, of the number of SIA Security personnel to be employed on site, during the period the premises is licensed for licensable activities.~~

~~55. Written information shall be provided, 2 months prior to the start of the event of the number of personnel to be employed as Stewards during the period the premises is licensed for licensable activities.~~

~~56. The Premises Licence Holder or DPS or a person nominated by them in writing for the purpose, shall maintain a register of door supervisors which shall be kept on the premises showing the names and addresses of the door supervisors, their badge numbers. The register shall be made available on demand for inspection by Police, Licensing Authority or an authorised officer of the Security Industries Authority.~~

~~57. No person under the age of 18 years will be employed as stewarding personnel.~~

~~58. No person under the age of 21 years will be employed as SIA badged staff.~~

~~59. No security staff or stewards are to consume or be under the influence of alcohol or drugs whilst working. They shall be fit to carry out the duties required of them. Security Uniforms and Security Logs All security and stewarding personnel will be readily identifiable by means of a tabard bearing a job title and a conspicuous unique personal identification number. This~~

~~identification number will be displayed prominently on the front and rear and will be at least 30mm high and the width of the written number shall be at least 10 mm.~~

~~60. No person shall perform the role of stewarding personnel without wearing a tabard.~~

~~61. No person shall perform the role of security personnel without wearing a tabard.~~

~~An incident log must be kept at the premises, and made immediately available on request to an authorised officer of the Council or the Police, which must record the following~~

- ~~(a) all crimes reported to the venue~~
- ~~(b) all ejections of patrons~~
- ~~(c) any complaints received~~
- ~~(d) any incidents of disorder~~
- ~~(e) seizures of drugs or offensive weapons~~
- ~~(f) any visit by a relevant authority or emergency service~~

~~62. Secure and safe systems are to be in place for the storage of items seized. These systems are to include secure methods of storing any drugs or weapons seized or found and procedures for handing the items over to the responsible authority where required. In addition records of seizure are to be kept in the incident book and made available to the Licensing Authority on demand or to the police on authority of the operational commander during the duration of the event or to any authorised person of West Mercia Police post event.~~

Transport

~~63. A Traffic Management Plan (TMP) will be drawn up for the event and will be provided to SAG no later than 28 days prior to any event. Such plan shall be agreed by the Safety Advisory Group.~~

~~64. The TMP will cover all aspects of vehicle and pedestrian access to and egress from the site during the 'load in and load out as well as for the event itself.~~

Public Safety

~~65. A selection of soft drinks will be available to buy, along with an ample supply of free drinking water at clearly signed locations throughout the Licensed Premises.~~

~~66. Each bar will be run by a bar manager and this person under the direction of the Designated Premises Supervisor will be fully in control of the sale of alcohol from that bar.~~

~~67. All staff shall be trained prior to undertaking any sale of alcohol on the premises. The training shall included:~~

- ~~• Drugs Awareness~~
- ~~• Conflict resolution~~
- ~~• Selling to under age person~~
- ~~• Selling to drunks~~

~~68. Such training will be recorded and records shall be kept at the premises which will be produced to an authorised officer the licensing authority or the police on demand.~~

~~69. The Premises Licence Holder will appoint an Event Safety Co-ordinator who will be able to authorise and supervise safety measures.~~

~~70. The Event Safety Co-ordinator will be responsible for:~~

- ~~• Monitoring of contractors~~
- ~~• Liaison with contractors~~
- ~~• Checking of method statements and risk assessments~~
- ~~• Preparation and monitoring of site rules~~
- ~~Safety inspections and audits~~
- ~~• Collection and checking of completion certificates~~
- ~~• Communication of safety information to contractors~~
- ~~• Communication of safety information to employees~~
- ~~• Monitoring and coordinating safety performance~~
- ~~• Coordinating safety in response to a Major Incident~~
- ~~• Liaison with nominated officers from Herefordshire Council.~~

Electrical wiring and distribution systems

~~71. Temporary electrical wiring and distribution systems shall be signed off by a competent person prior to any licensable activity taking place at the premises. The competent person must be a member of a recognised electrical association such as NICEIC, NAPIT, ECA or other association as agreed by the licensing authority. The sign off certificates shall be available for inspection in the Licence Compliance Office located on the licensed premises.~~

~~72. Any additional electrical work required after the event has commenced shall be signed off by a competent person. The competent person must be a member of a recognised electrical association such as NICEIC, NAPIT, ECA or other association as agreed by the licensing authority. The sign off certificates shall be made immediately available to an authorised person (as defined by Section 13 of the Licensing Act 2003).~~

Structures

~~73. The Premises Licence Holder will ensure that all temporary structures and any other elements of infrastructure or artistic installation have been inspected and signed off as being safe prior to the commencement of its use.~~

~~74. A copy of each safety sign off certificate shall be kept on site and shall be made immediately available to an authorised person (as defined by Section 13 of the Licensing Act 2003).~~

~~75. The maximum permitted numbers in each enclosed structure where regulated entertainment activities are to be provided will be submitted and agreed by the Responsible Authorities prior to the commencement of the festival.~~

~~76. The premises licence holder must submit arrangements to the satisfaction of the Responsible Authorities on how such maximum occupancy capacities will be managed. In this licence "enclosed structures" are classed as a structure whether tented or not, which has less than 25% of its sides open to the atmosphere (excluding entrances and exits) and which are accessible to the public when regulated entertainment is provided.~~

~~77. A system shall be in place which is capable of showing the number of persons on the premises at any one time. This number shall be given immediately on demand to an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or the police.~~

First aid

~~78. A HSE Compliant Industrial High Response First Aid Kit for 21-50 people shall be kept fully stocked at the premises and kept behind the bar. Such kit shall contain:~~

- ~~●— 1 x Guidance Leaflet~~
- ~~●— 60 x Washproof Plasters~~
- ~~●— 6 x Eye Pads with Bandage~~

- ~~8 x Triangular Bandages~~
- ~~12 x Safety Pins~~
- ~~16 x Assorted Sterile Dressings~~
- ~~20 Moist Wipes~~
- ~~3 Pairs Disposable Gloves~~

~~79. An accredited First aid trained person must be on duty at all times when the premises operate for licensable activities. [An accredited First Aid trained Person is defined as a person who holds a current certificate in first aid at work (FAW) issued by a training organisation approved by the Health & Safety Executive (HSE) or a current certificate in emergency first aid at work (EFAW) issued by a training organisation approved by the HSE or by a recognised awarding body of Ofqual or the Scottish Qualifications Authority or any other equivalent qualifications accepted by the Licensing Authority]~~

~~Special Effects~~

~~80. The installation and use of laser beams, pyrotechnics or real flames, explosive or highly flammable or smoke/foam producing agent, for any purpose shall not be permitted without prior notification to the Licensing Authority.~~

~~81. A detailed description of the method of use, shall be made to the Licensing Authority not less than 14 days prior to the day on which the above equipment is to be used.~~

~~Water~~

~~82. A Water Management Strategy for the provision of drinking water will be provided to the satisfaction of Herefordshire Council's Environmental and Trading Standards Service at least 28 days prior to commencement of each Festival. Once agreed, the strategy will be followed throughout the Festival. No significant changes will be made without consultation with Herefordshire Council.~~

~~Prevention of Public Nuisance~~

~~83. The applicant must provide a Noise Management Plan to the Environmental Health Department at Herefordshire Council prior to the event taking place.~~

~~84. Noise limits and background levels to be used must be agreed with Environmental Health Officers and incorporated into the plan.~~

~~85. The Premises Licence Holder or DPS must immediately comply with any request to adjust noise levels/ frequency spectra made by an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or the Police.~~

~~86. Noise' from the premises must not be 'audible or discernible' within any occupied permanent structure where people normally reside or sleep, when assessed with windows and doors closed. 'In this conditions; 'Noise' is defined as sound which is created by entertainment consisting of either vocal (recorded or live) or instrumental music (recorded or live) or a combination of both. Audible or discernable' is defined as 'noise' which is distinct above the general hubbub of activity on the site which can be identified by the human ear as originating from discrete sources from the licensed premises'.~~

Protection of Children Under 16s

~~87. Any unaccompanied person under the age of 16 years found on the Licensed Premises will be accompanied to the Welfare Tent.~~

~~88. This task will be undertaken by at least 2 members of staff. No unaccompanied person under the age of 16 years shall be permitted on the Licensed Premises. Criminal Records Bureau (CRB) Check~~

~~89. Any personnel whose role involves the looking after of children or vulnerable adults shall have a current CRB (dated within the 9 month period preceding the first day of the Festival).~~

~~90. No person shall be involved in this role unless the CRB shows 'None Recorded' against the following categories:~~

~~Police Record of Convictions,~~

~~Cautions,~~

~~Reprimands and Warning~~

~~(i) Information from the list held under Section 142 of the Education Act 2002~~

~~(ii) ISA Children's Barred List Information~~

~~(iii) ISA Vulnerable Adults Barred List Information~~

~~(iv) Other relevant information disclosed at the Chief Police Officer(s) discretion~~

~~91. The name, date of birth and address together with a copy of the CRB shall supplied to the Licensing Authority 2 weeks prior to the first day of the event.~~

Lost Children Policy

~~92. The goal of the Lost Children Policy is to reunite each lost child with its parents or guardians. However if there is any evidence or suspicion of abuse or neglect of children, then this must be reported to the appropriate authority~~

Age Verification

~~93. The premises shall operate a Challenge 25-21 Policy. Such policy shall be written down and kept at the premises.~~

~~94. The policy shall be produced on demand of the Licensing Authority or Police.~~

~~95. Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least once every 5 metres behind any bar advertising the scheme operated.~~

~~96. In conjunction with the above, proof of the attainment of 18 years of age will be required through production of a full or provisional photo card driving licence, by a passport or by a national identity card with a hologram photo prior to any alcohol sale taking place or entry to age restricted areas.~~

~~97. Bar staff must ask for proof of age ID whenever the customer appears to be under 18. If there is any doubt as to the age of the customer they will be refused service. Prominent, clear and legible signage (in not less than 32 font bold) shall be displayed stating that: It is an offence to purchase or attempt to purchase alcohol if you are under the age of 18 – Section 149 Licensing Act 2003.~~

~~98. A register of refusals will be kept by each bar with the names of people who have been unable to provide required Identification to prove their age. These records will be made available to the Licensing Authority on request.~~

~~99. The Designated Premises Supervisor will brief bar security staff in the arena and the campsites bars that they should take reasonable steps to monitor the final destination of the drinks and where it would appear that supply is being made to a person under the age of 18 years take steps to prevent the consumption by that person. No bar servers will be under 18~~

~~100. ——— The Designated Premises Supervisor, the bar manager and other bar supervisors will monitor the performance of the serving staff to ensure adherence to the licensing laws.~~

- ~~101. Any underage persons who are found arriving at or on the Licensed Premises with alcohol will have the alcohol confiscated by security.~~
- ~~102. Staff will be trained to ensure that all customers who appear to be under the age of 21 will be asked to produce identification.~~
- ~~103. The only acceptable identification will be a passport, a photo driving licence, or a card bearing the official PASS hologram, and any authorised digital identification.~~
- ~~104. Alcohol will only be sold to individuals who are able to prove their age through the production of any of the above when challenged.~~
- ~~105. All bar staff engaged in the sale of alcohol to be trained in Responsible alcohol retailing to the minimum standard of BIIAB level 1 or any other training recognised and agreed with Herefordshire Council Trading Standards prior to selling alcohol.~~
- ~~106. Training records shall be kept on the premises and shall be produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.~~